

REMOTE SUPPORT FOR EVENT REPORTING/AFTER-ACTION REPORTS + IMPROVEMENT PLANS

Healthcare organizations are facing unprecedented challenges and needs in response to the COVID-19 pandemic. With stressed day-to-day emergency preparedness efforts and emergency operations, we want you to know that we are still here for you.

Our experts have been working side-by-side with many healthcare organizations to prepare for, respond to and recover from this emergency. We are prepared to continue our support of the healthcare industry by adapting the way we do business and modifying our services to provide remote Action-After Report (AAR) and Improvement Plan support to our healthcare organizations.

The Centers for Medicare & Medicaid Services (CMS), the Joint Commission, Det Norske Veritas Healthcare (DNV) and all Accrediting Organizations (AO) require your event to be properly documented. While hospitals, health systems and Long Term Care Facilities across the country will be reporting similar challenges, your AAR is critical to re-assess decisions and consider possible alternatives for future scenarios.

Our experts can provide remote AAR and Improvement Plan support to deliver:

- + An initial consultation to ensure your facility is establishing the correct cadence and documentation of the event response
- + Routine touch points during the event to ensure continuity of documentation
- + Post-event review, working with your facility team to evaluate your response to actual events, gain an understanding of strengths and weaknesses identified as part of the facility response, identify any necessary plan or process improvements and document this into an AAR and Improvement Plan
- Long Term Care Facility reports consistent with the National Incident Management System (NIMS)

Our Expertise

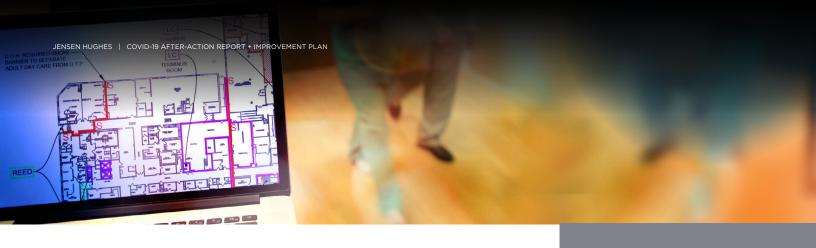
- + FIRE AND BUILDING SAFETY
- + RISK AND HAZARDS
- + EMERGENCY MANAGEMENT
- + SECURITY
- + FORENSICS

Our Global Reach









These are uncertain times, and for many this is a unique experience for emergency response, documentation and ongoing operations. If you have any questions or if we can assist you with additional COVID-19 services, our Healthcare Emergency Management experts are available for consultation.

- Alternate Care Site Support
- Catastrophic Surge Capacity Program
- On-Demand Emergency Management Support
- Mutual Aid Plan Support

Please note: Following the COVID-19 crisis, we will resume normal operations including all project scopes and deliverables.



About Us

Caitlin Battis

